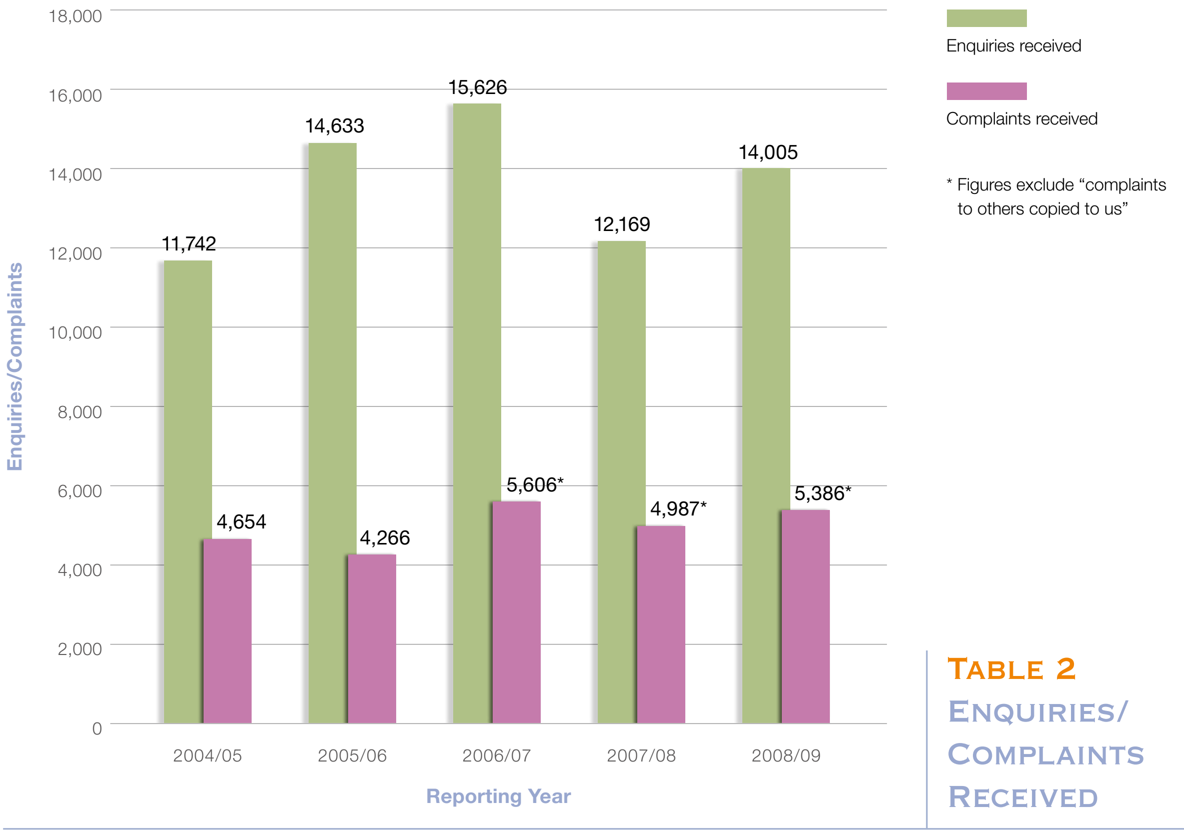
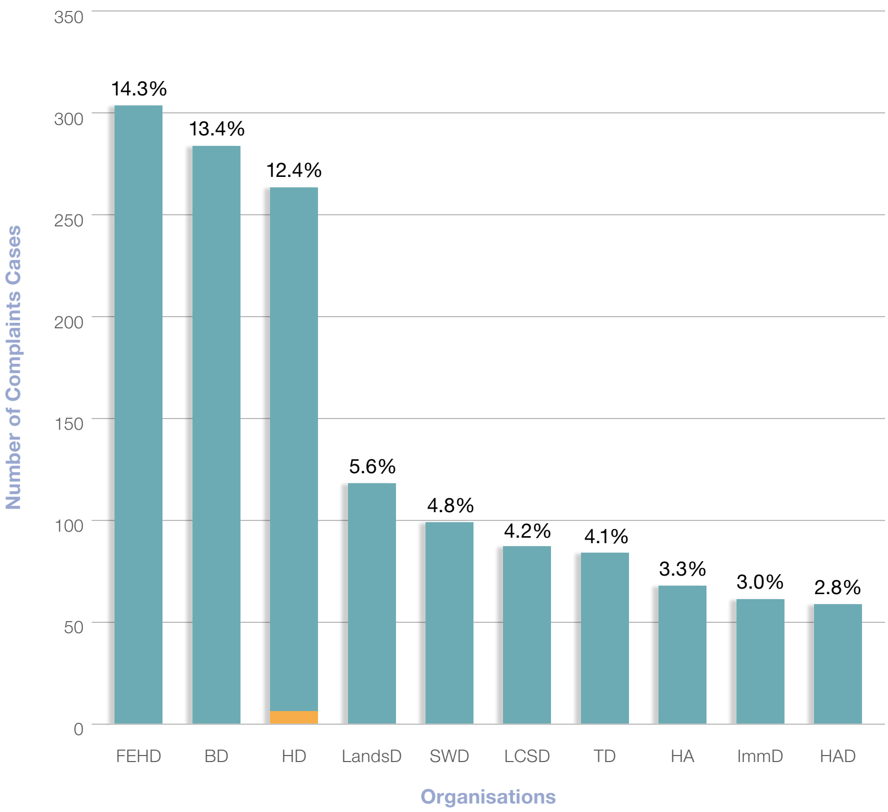
Table 2 & 3



* Figures exclude "complaints to others copied to us"

Table 2
Enquiries/ Complaints Received



Note 1.
"Complaint Cases Pursued" are cases handled by way of preliminary inquiries, full investigation or mediation.

Note 2.
The top ten organisations accounted for 67.9% of the complaints pursued.

Note 3.
Signifies topical complaints (arising from the same social topics).

Table 3
Complaint Cases Pursued: Top Ten Organisations